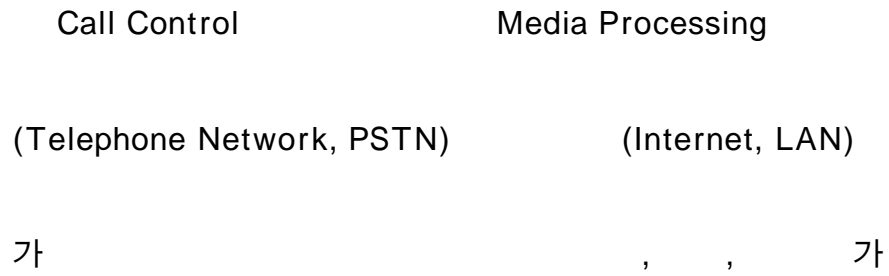
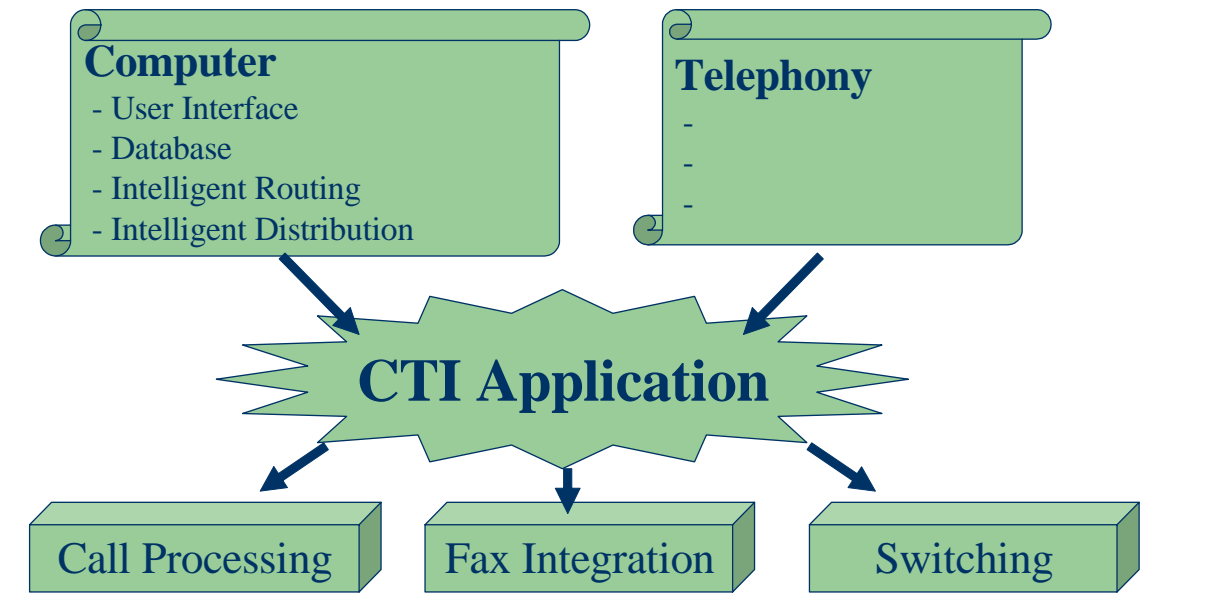


CTI

CTI (Computer Telephony Integration)



CTI



CTI

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: ARS, Call Center

: Internet, Intranet,

CTI

- CSTA (Computer-Supported Telephony Application)
- SCSA (Signal Computing System Architecture)
- TAPI (Telephony Application Programming Interface)

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CTI

- Speech Coding, Speech Synthesis, Speech Recognition

- PBX, DTMF, R2MF
H/W, S/W
- Programming Language(C, C++, VB, Component S/W)
- Client/Server, DBMS

- TCP/IP, LAN

CTI

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 Network , LanTelephony
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 CTI

CTI Application

