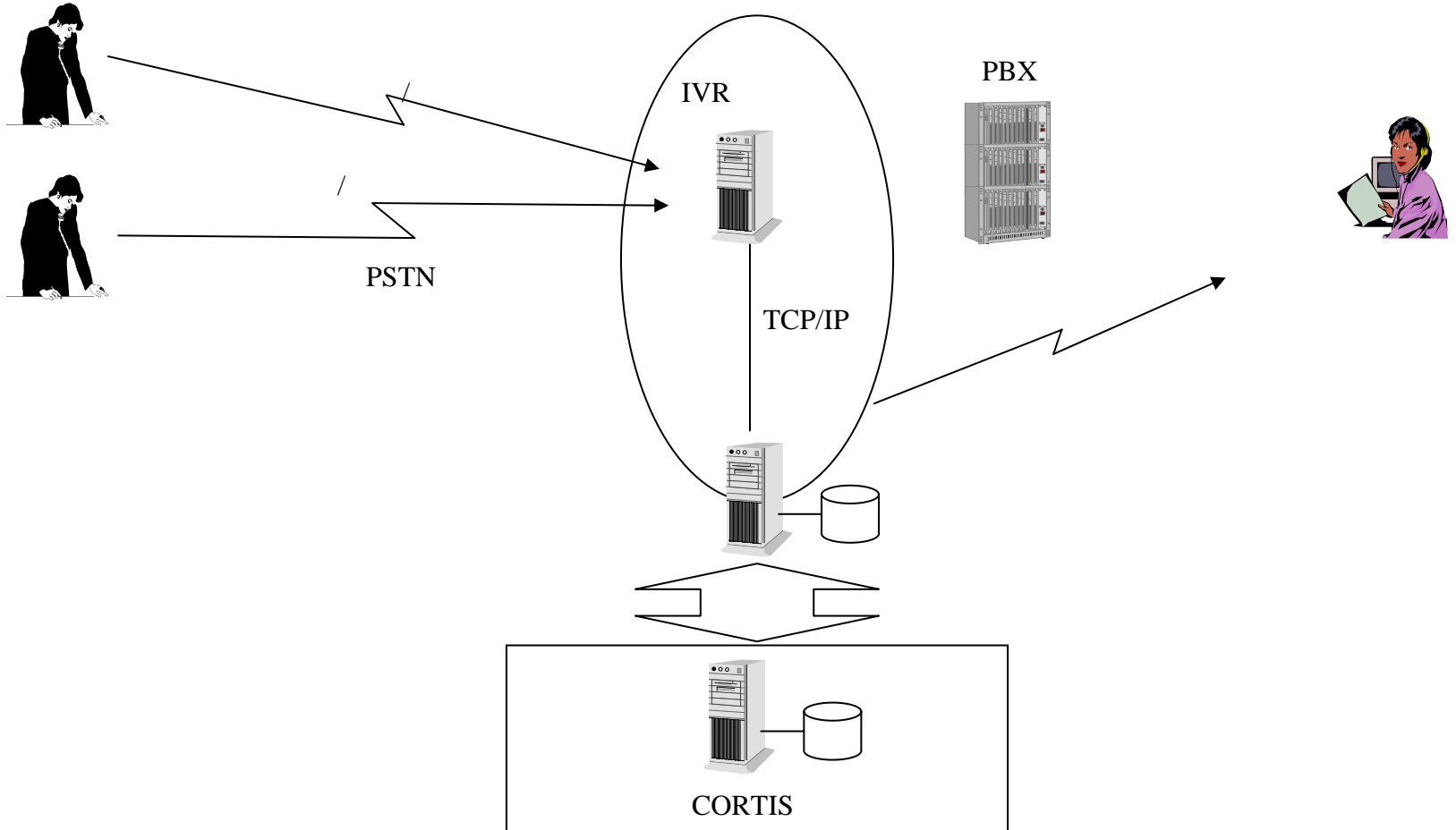


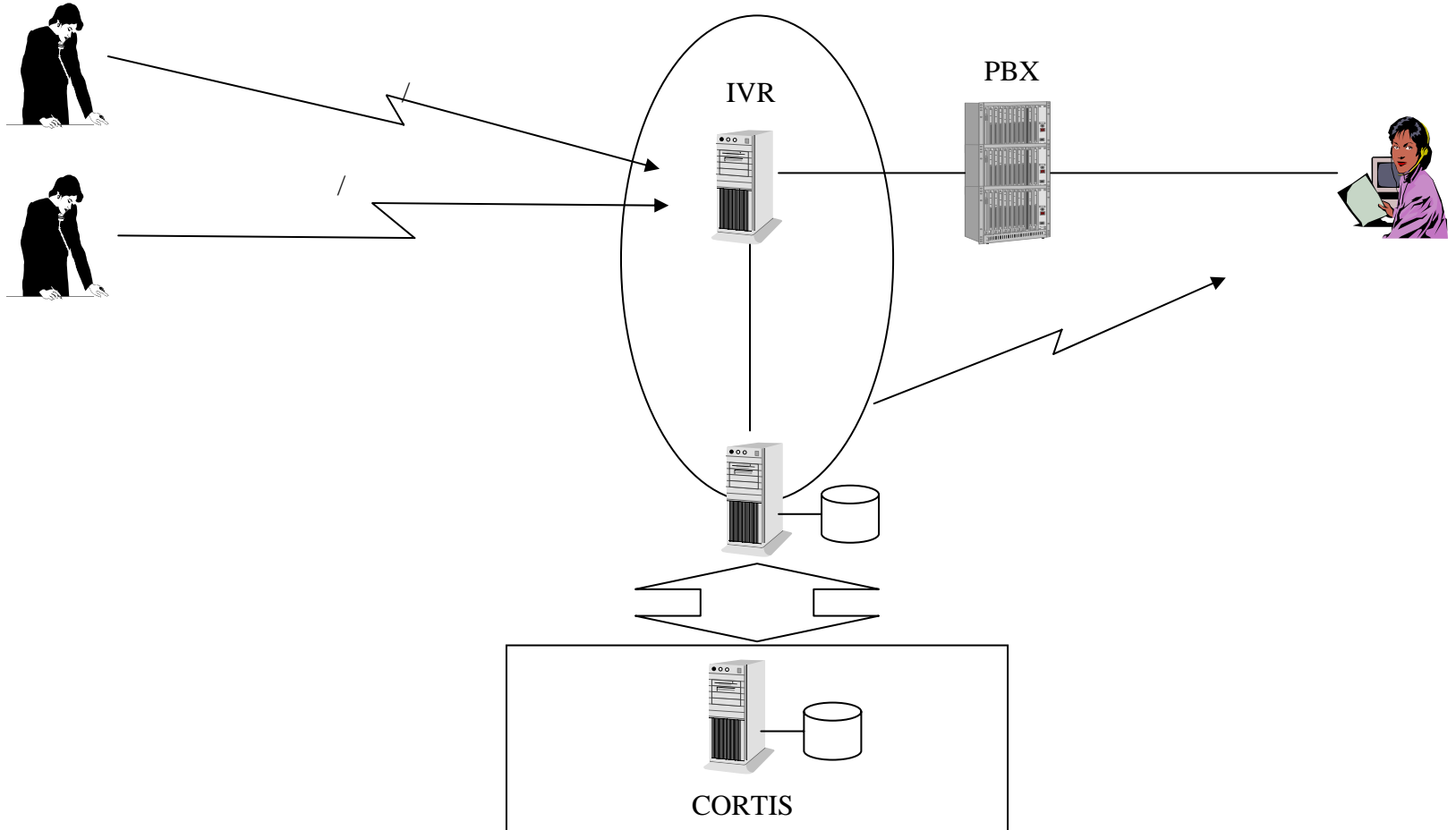
1. IVR

1. IVR PBX (IVR)



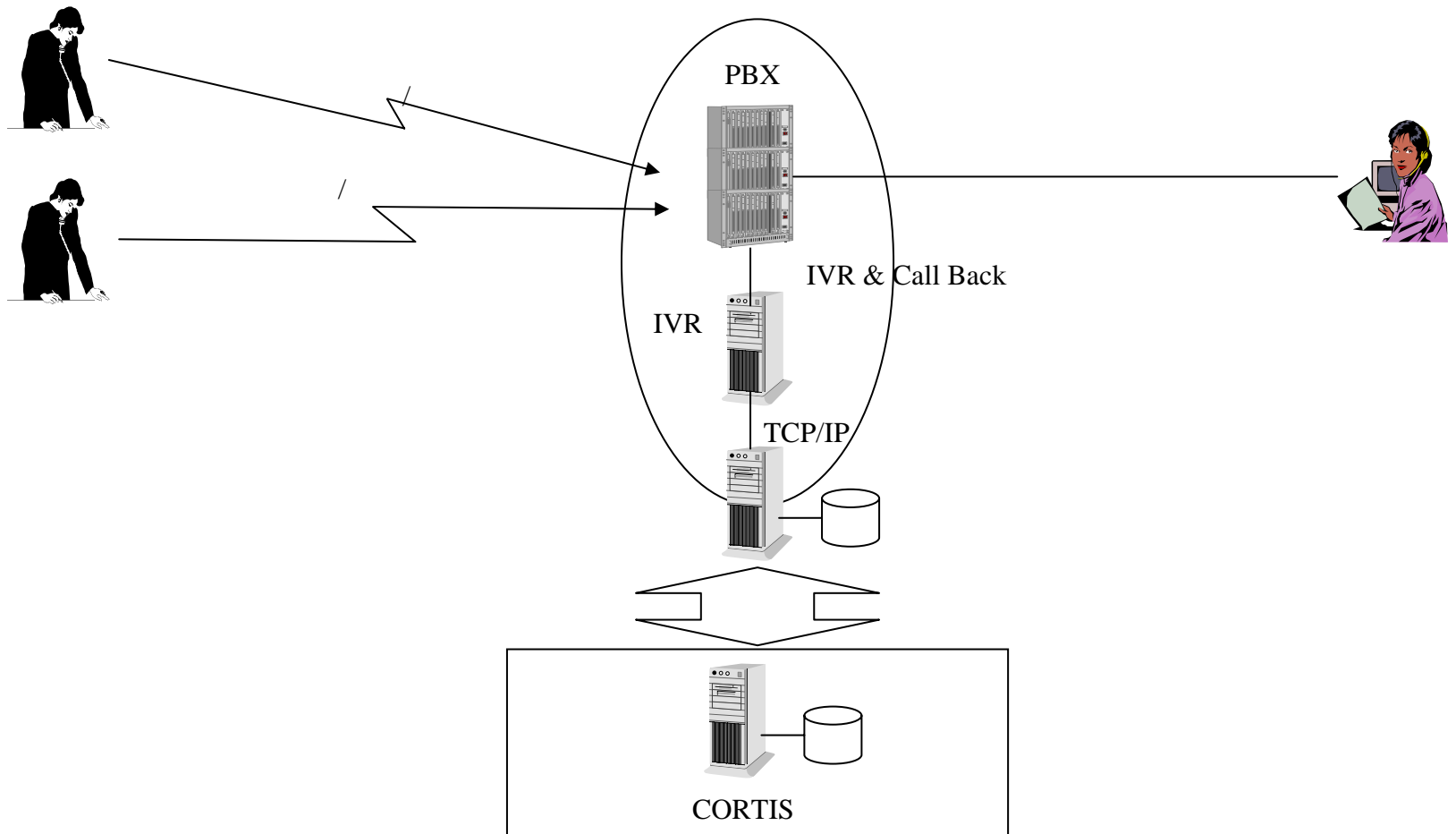
1. IVR

2. IVR PBX ()



1. IVR

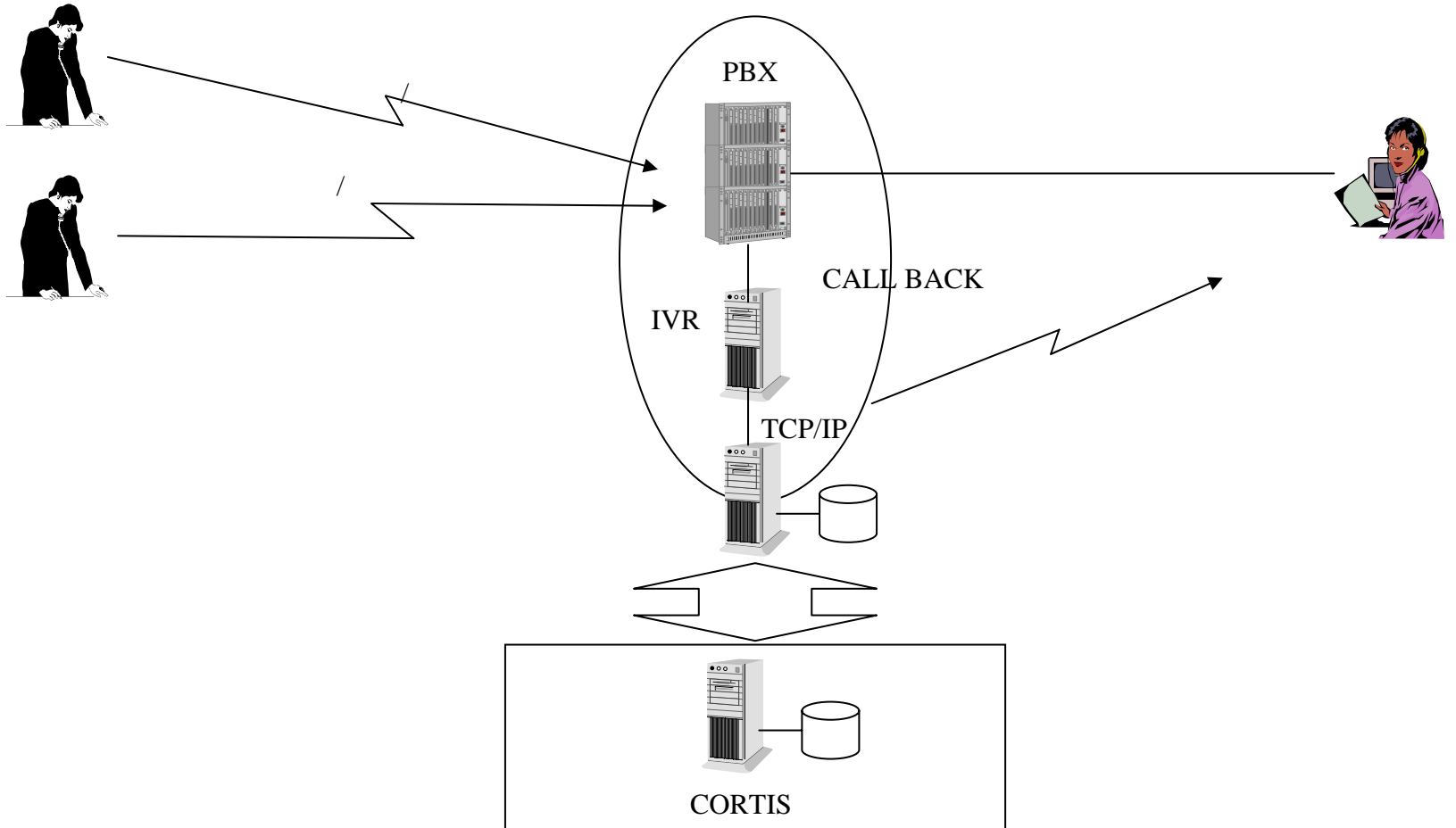
3. IVR PBX (ARS)



1. IVR

4. IVR PBX

(Call Back)



2.

1. IVR PBX (IVR)

IVR Server가 (PBX) IVR . IVR
(IVR) . IVR
IVR .

2. IVR PBX ()

IVR Server가 (PBX) IVR
IVR . IVR 가
IVR 가 . IVR 가
IVR DID 가가 .

2.

3. IVR PBX (ARS)

IVR Server가 (PBX) IVR
IVR
가 Call Back ARS Call Back . .

4. IVR PBX (Call Back)

IVR Server가 (PBX) IVR .
Call Back IVR 가 ARS Call Back .

3.

1	IVR	IVR
2	IVR 1 IVR 2 IVR	IVR IVR 가 IVR
3	IVR Screen Pop Call Back	가 IVR
4	IVR Call Back	IVR